

LIHEAP Performance Management Webinar: *Grantee Search Portal*

Date: July 15, 2020

Call-in Number (Audio): (562) 247-8422

Access Code: 456-532-393

Webinar Will Begin at 3:00 ET

Note:

This webinar features a hands-on activity that will allow you to put information presented during the webinar into practice. The activity requires you to access the LIHEAP Clearinghouse and the LIHEAP Grantee Search Portal.

To streamline your experience, please access these websites in advance and keep them open in a separate tab of your browser. Links:

- <https://liheapch.acf.hhs.gov>
- https://liheappm.acf.hhs.gov/data_warehouse/index.php?report=granteese_archportal

LIHEAP Performance Management: *Grantee Search Portal*

LIHEAP Webinar hosted by the Office of Community Services (OCS), the Administration for Children and Families (ACF) presented by APPRISE under contract to OCS

July 15, 2020

Welcome: Kate Thomas (OCS)

Melissa Torgerson (Verve Associates)
Erin Steuer (NCAT LIHEAP Clearinghouse)
Lisa Goben (PMIWG, Oregon)
Andrew Bryk (PMIWG, New York)
Heather Jones (PMIWG, Missouri)
Jane Blank (PMIWG, Wisconsin)



ADMINISTRATION FOR
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Welcome

Purpose of This Webinar

- To inform LIHEAP program coordinators and other stakeholders about the new Grantee Search Portal.
- To demonstrate the Grantee Search Portal's functionality and to train attendees on its use.

Audience for This Webinar

- LIHEAP state grantees and stakeholders who are interested in obtaining systematic information about the operation of other LIHEAP Programs in the country. This includes:
 - ✓ *LIHEAP coordinators*
 - ✓ *LIHEAP office staff*
 - ✓ *LIHEAP/energy assistance advocates*

PMIWG PM Integration Team Overview

Members of the Performance Management Implementation Work Group (PMIWG) are working with National Center for Appropriate Technology (NCAT) and APPRISE to develop the LIHEAP Grantee Search Portal.

Members of the PMIWG Performance Management Integration team include:

- **Andrew Bryk**, NY State Office of Temporary and Disability Assistance, (NY)
- **Heather Jones**, Department of Social Services, (MO)
- **Jane Blank**, Department of Energy, Housing and Community Resources, (WI)
- **Lisa Goben**, Oregon Housing & Community Services, (OR)
- **Iris Curtis/Kate Thomas**, Division of Energy Assistance, Office of Community Services

The above team members developed the tool covered in this webinar

Webinar Overview

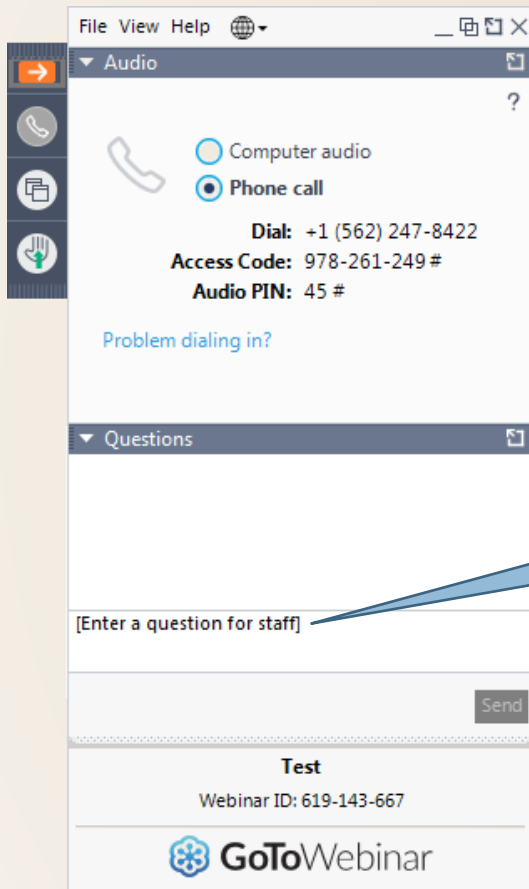
Structure of The Webinar

- 55 minutes to review and demonstrate features of the LIHEAP Grantee Search Portal
- 15 minutes for Q & A
- Slides available for download under “Handouts” in the GoToWebinar Sidebar.

Have a question?

- You are encouraged to ask questions as you have them by typing them into the GoToWebinar “Question” box.
- Submitted questions will be reviewed and responded to at the end of the webinar or via an e-mail from APPRISE.

GoToWebinar Question Box



Enter text here to ask a question.

If the sidebar is minimized, it will look like this:

Click this button to expand sidebar.



Webinar Outline

- **Provide an Orientation to the LIHEAP Clearinghouse and Tables**
 - ✓ *Discuss LIHEAP State Plans*
 - ✓ *LIHEAP State Plans responses turn into LIHEAP Clearinghouse tables*
 - ✓ *Demonstration and hands-on activity*
- **Introduce the Grantee Search Portal**
 - ✓ *Explain rationale and how tool builds on the LIHEAP Clearinghouse work*
 - ✓ *Navigation and functionality*
 - ✓ *Demonstration and hands-on activity*
- **Use of Filters in Grantee Search Portal**
 - ✓ *Explain filtering functionality.*
 - ✓ *Demonstration and hands-on activity*
- **Conclusion, Coming Attractions and Questions**

LIHEAP Clearinghouse

Grantee Search Portal: LIHEAP Clearinghouse

LIHEAP Clearinghouse - <https://liheapch.acf.hhs.gov>

The screenshot displays the LIHEAP Clearinghouse website. At the top, there is a search bar with the text "ENHANCED BY Google" and a magnifying glass icon. Below the search bar is a horizontal navigation menu with the following items: HOME, STATE PROGRAMS, TRIBAL PROGRAMS, WHO WE ARE, CONTACTS, DISCONNECT POLICIES, and STATE SNAPSHOTS. The main content area features a "HOME" heading, a "LIHEAP Covid-19 Response" graphic with a red virus icon, and a link to liheapch.acf.hhs.gov/content/liheap-covid-19-updates. A yellow box contains a "Welcome to the Clearinghouse!" message and a paragraph of text. Below this is a "FEATURED NEWS" section with a heading "OH SUMMER CRISIS ASSISTANCE PROGRAM BEGINS JULY 1" and a paragraph of text. On the right side, there is a vertical sidebar with several buttons: "LIHEAP Virtual Library", "NEED HELP WITH BILLS?", "LIHEAP WEBSITE NAVIGATOR", and a list of menu items: STATE, TRIBAL, NEWS & PUBLICATIONS, WHO WE ARE, CONTACTS, DISCONNECT POLICIES, STATE SNAPSHOTS, and FOR GRANTEES. At the bottom of the sidebar, there are links for "Collapse All" and "Expand All".

Grantee Search Portal: LIHEAP Clearinghouse

We provide information on the following:

- ✓ The federal LIHEAP program
- ✓ Utility low-income energy assistance and efficiency programs
- ✓ Other non-federal low-income energy programs
- ✓ Current low-income energy issues

[State Plans](https://liheapch.acf.hhs.gov/stateplans.htm) <https://liheapch.acf.hhs.gov/stateplans.htm>

The screenshot shows the LIHEAP State and Territory Plans, Manuals and Delegation Letters webpage. The page features a navigation menu with links for HOME, STATE PROGRAMS, TRIBAL PROGRAMS, WHO WE ARE, CONTACTS, DISCONNECT POLICIES, and STATE SNAPSHOTS. The main content area includes a search bar, a breadcrumb trail, and a list of links for STATE FY 2020 LIHEAP PLANS and TERRITORY LIHEAP PLANS. The STATE FY 2020 LIHEAP PLANS list includes links for Alabama, Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, and North Carolina. The TERRITORY LIHEAP PLANS list includes links for American Samoa and Puerto Rico. The right sidebar contains a LIHEAP Virtual Library, a NEED HELP WITH BILLS? button, a LIHEAP WEBSITE NAVIGATOR, and a STATE dropdown menu with links for PROGRAMS, FUNDING, ADMINISTRATION, Statutes & Regulations, Plans, Manuals & Delegation Letters, Costs and Definitions, and Administering Agencies.

Grantee Search Portal: LIHEAP Clearinghouse

New Covid-19 Resource Page:

The screenshot shows a web browser window displaying the LIHEAP Covid-19 Updates page. The browser's address bar shows the URL: <https://liheapch.acf.hhs.gov/content/liheap-covid-19-updates>. The page header includes the U.S. Department of Health and Human Services logo and the Administration for Children and Families logo. A search bar is visible at the top, with the text "ENHANCED BY Google". Below the search bar is a navigation menu with the following items: HOME, STATE PROGRAMS, TRIBAL PROGRAMS, WHO WE ARE, CONTACTS, DISCONNECT POLICIES, and STATE SNAPSHOTS. The main content area features a heading "LIHEAP COVID-19 UPDATES" and a sub-heading "LIHEAP Covid-19 Response" with a corresponding graphic. Below this is a "RESOURCES" section with text explaining that LIHEAP agencies are making necessary changes to accommodate the national COVID-19 pandemic. The text mentions that resources are available to customers to stay informed on program changes and that many states have initiated or enforced moratoriums for utilities during the pandemic. A link is provided to a "live view of moratorium changes" on the Energy and Policy Institute website. Below the resources section is a "LINKS" section with several links: "Get Help With Your Energy Bills", "State Low-Income Energy Profiles", "State Disconnection Policies", "Low-Income Energy Office Search Tool", "State Snapshots", and "Energy and Policy Institute live list of Covid-19-related disconnect policies". On the right side of the page, there is a sidebar with several sections: "LIHEAP Virtual Library", "NEED HELP WITH BILLS?" (with a lightbulb icon), "LIHEAP WEBSITE NAVIGATOR" (with a house icon), and a vertical menu with the following items: STATE, TRIBAL, NEWS & PUBLICATIONS, WHO WE ARE, CONTACTS, DISCONNECT POLICIES, STATE SNAPSHOTS, and FOR GRANTEES.

<https://liheapch.acf.hhs.gov/content/liheap-covid-19-updates>

Grantee Search Portal: LIHEAP Clearinghouse

STATE	REGION_CODE	FY	ELIGIBILITY_THRESHOLD	MINIMUM_BENEFIT_HEAT	MAXIMUM_BENEFIT_T_HEAT	IN_KIND_PROVISIONS
Alabama		4 2020	150% FPG	\$275.00	\$520.00	
Alaska		10 2020	150% FPG	\$280.00	\$4,900.00	
Arizona		9 2020	60% SMI (>7 = 150% FPG)	\$75.00	\$800.00	Service providers offer blankets, wood, wood pellets, and bottled propane when available.
Arkansas		6 2020	60% SMI	\$48.00	\$475.00	When all other options to provide the household a heating source have been exhausted, the CAAS will provide the household with space heaters.
California		2020	60% SMI	\$152.00	\$1,000.00	CSD conducts an "Individual Utility Company Rate Survey" each year. In the survey, utility companies report their residential rates, by county, for gas and electricity. CSD uses this information to establish average utility costs for each county. These costs are factored into the heating and cooling benefit formula to determine LIHEAP benefit levels.
Colorado		2020	60% SMI	\$200.00	\$700.00	The State's contracted project management organization for the Crisis Intervention Program (CIP), Energy Outreach Colorado, is required through the terms of the contract to provide blankets, space heaters, and optional shelter, if applicable, to those households who are without heat due to an inoperable furnace or unable to access the primary heating source due to severe weather.
Connecticut		1 2020	60% SMI	\$340.00	\$725.00	
Delaware		3 2020	200% FPG	\$100.00	\$1,781.00	
District of Columbia		2020	60% SMI	\$250.00	\$1,800.00	Subject to available funding, electric space heaters and blankets are provided to households that have been disconnected from energy service or home heating oil supply is at 5% or less of capacity.
Florida		2020	150% FPG	\$200.00	\$600.00	Applicant households with one or more vulnerable population members (elderly, disabled, young child) are provided an additional benefit.
Georgia		4 2020	60% SMI	\$350.00	\$400.00	Vulnerable Population allocation amount: If a household has the vulnerable population factor of having an elderly person age 60 or over the household will receive the maximum benefit amount of \$400.00.
Hawaii		9 2020	150% FPG	\$350.00	\$1,410.00	Agencies accept donations as listed in the leveraging section of this plan. In the event of an area-wide emergency or disaster

Collate information from State Plans and enter into database

Format information in HTML tables on website

State	Heat	Cool	Crisis	Wx	Comment
Alabama	150 FPG	150 FPG	150 FPG	200 FPG	
Alaska	150 FPG		150 FPG	150 FPG	
Arizona	60 SMI	60 SMI	60 SMI	200 FPG	150 FPG for households with 7 or more members
Arkansas	60 SMI	60 SMI	60 SMI	200 FPG	
California	60 SMI	60 SMI	60 SMI	60 SMI	
Colorado	165 FPG		165 FPG	200 FPG	
Connecticut	60 SMI		60 SMI	60 SMI	200 FPG
Delaware	200 FPG	200 FPG	200 FPG	200 FPG	
Dist. of Columbia	60 SMI	60 SMI	60 SMI	60 SMI	
Florida	150 FPG	150 FPG	150 FPG	200 FPG	
Georgia	60 SMI		60 SMI	200 FPG	
Hawaii	150 FPG		150 FPG	200 FPG	
Idaho	150 FPG		150 FPG	200 FPG	
Illinois	150 FPG		150 FPG	200 FPG	
Indiana	60 SMI	60 SMI	60 SMI	200 FPG	
Iowa	175 FPG		175 FPG	200 FPG	
Kansas	130 FPG		130 FPG	200 FPG	
Kentucky	130 FPG	130 FPG	130 FPG	130 FPG	
Louisiana	60 SMI	60 SMI	60 SMI	200	

Source: FY 2020 State LIHEAP Plans

Grantee Search Portal: LIHEAP Clearinghouse

Hands-On Activity



Using the search tool, find the Clearinghouse Table that is about State LIHEAP Program Components.

Access the LIHEAP Clearinghouse:

<https://liheapch.acf.hhs.gov>



Grantee Search Portal: LIHEAP Clearinghouse

QUICKPOLL

Did you successfully obtain the table?

Please Select One:

- **Yes, I got it!**
- **No, I didn't get it.**
- **I got something but I don't know if it is right.**

Submit



Grantee Search Portal: LIHEAP Clearinghouse

If you need help finding information on our website, don't hesitate to call or email.

Contact Information:
(406) 494-8662

Erin Steuer – erins@ncat.org
Program Director

Marisa Larson – marisal@ncat.org
Program Specialist

Allen Puckett – allenp@ncat.org
Program Specialist

Grantee Search Portal: Introduction

GRANTEE SEARCH PORTAL Introduction

Grantee Search Portal: Background

The Grantee Search Portal was designed by the Performance Management Implementation Work Group (PMIWG) to help grantees:

- Systematically select data from the LIHEAP Clearinghouse tables
- Identify LIHEAP state grantees that share similar program design and characteristics
- Find other state grantees sharing similar desired outcomes or goals.

Grantee Search Portal: Functionality

The Grantee Search Portal allows users to:

- Display the LIHEAP Clearinghouse tables.
- Display data from multiple LIHEAP Clearinghouse tables side-by-side on the same table.
- Display data from multiple LIHEAP Clearinghouse tables and from other sources side-by-side on the same table.
- Display the LIHEAP Clearinghouse tables, excluding states whose programs do not meet user-defined criteria.
- Download the results into a file that can be edited in Excel.

Grantee Search Portal: *Navigation*

The Grantee Search Portal is currently available at:

https://liheappm.acf.hhs.gov/data_warehouse/index.php?report=granteesearchportal

Note: Although the Grantee Search Portal is designed for LIHEAP grantees, it is accessible to the general public.

Grantee Search Portal: Data Accuracy

- The Grantee Search Portal contains data primarily from the LIHEAP Clearinghouse, but also other sources.
- Often, the most recent data available from some of these sources do not display data for the current year.
- Not all data in the Grantee Search Portal is from the same program year.
- For more information, see the “Notes on the Data” section of the tool.

Grantee Search Portal — Navigation

U.S. Department of Health & Human Services & Administration for Children & Families



ADMINISTRATION FOR
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LIHEAP Performance Management



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[HOME](#) [PUBLICATIONS](#) [DATA WAREHOUSE](#) [GRANTEE RESOURCES](#) [IMPORTANT LINKS](#) [WHAT'S NEW?](#) [HELP](#)

LIHEAP GRANTEE SEARCH PORTAL

[LIHEAP Glossary](#) [Reports help](#) [Site feedback](#) Report search:

The Grantee Search Portal allows you to identify LIHEAP state grantees that share one or more common characteristics and look at program information from those states.

There are three steps to using the tool. First, you will select the information that you want to display as a table. Next, you will select filters to look only at states that match the characteristics that you are interested in. Lastly, you will be able to view the results and download the table.

Perform a Search

Click on the checkboxes next to the information that you want to include in the table. You can select more than one to display the information side-by-side. After you are done, click "Next" to move on to the next screen.

General Information

- Contact Information
- Grantee Profile

Targeting

- Benefit Matrix
- Heating Assistance Criteria
- Benefit Levels

Program Components

- Cooling Program Description
- Weatherization Program Description
- Assurance 16 Program Description
- Nominal Benefits (Heat and Eat)

Program Administration

- Outreach Practices
- Percentage of Funds Obligated to Weatherization
- Type of Organization Performing Intake (Heating Assistance)

Eligibility

- Crisis Definition
- Categorical Eligibility Policies
- Income Threshold (Heating Assistance)
- Subsidized Housing Policies

Performance Measures

- Benefit Targeting Index
- Burden Reduction Targeting Index

Notes on the Data

Every year, LIHEAP state grantees complete a Model Plan where they indicate how their program will run for the year. The LIHEAP Clearinghouse reviews the Model Plans and organizes the information into tables, accessible via their website (<https://liheapch.acf.hhs.gov/>). The purpose of this tool is to make those tables more accessible by allowing you to look at information from those tables, while limiting the display to focus only states that are of interest to you.

[Detailed List of Data Sources](#) - Please look at this document for more a detailed, field-by-field explanation of where the information for this tool is sourced from.

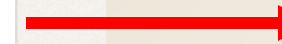
[Home](#) | [Help](#) | [Viewers & Players](#) | [Login](#)



Instructions



Search Tool



Notes on the Data

Grantee Search Portal — Navigation

Perform a Search

Click on the checkboxes next to the filters you want to use. When you are done, click "Next" to move on to the search results.

General Information

- Contact Information
- Grantee Profile

Filter States

Use the filters below to limit the number of states that will be shown. If you select more than one, you will only see states that share all of the selected characteristics. After you are done, click "Next" to look at the results of your search.

Content fields selected: Benefit Matrix, Grantee Profile

Search Results

Selected states: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

Content fields selected: Benefit Matrix, Grantee Profile

Filters selected:

Grantee	Grantee profile	Benefit Matrix
Connecticut	View Grantee Profile	heating
Maine	View Grantee Profile	heating
Massachusetts	View Grantee Profile	heating
New Hampshire	View Grantee Profile	heating, gas heating
Rhode Island	View Grantee Profile	heating
Vermont	View Grantee Profile	heating

Administration

Level

T System

Organization Performing Intake (Heating
Type):

Characteristics

EAP Energy Assistance Programs

Zone

Common Heating Fuel Used

GRANTEE SEARCH PORTAL

Single Item Automated Search

Grantee Search Portal: Single Items Search

On the first screen of the Grantee Search Portal, users can select which item they want to display.

Perform a Search

Click on the checkboxes next to the information that you want to include in the table. You can select more than one to display the information side-by-side. After you are done, click "Next" to move on to the next screen.

General Information <input type="checkbox"/> Contact Information <input type="checkbox"/> Grantee Profile	Program Components <input type="checkbox"/> Cooling Program Description <input type="checkbox"/> Weatherization Program Description <input type="checkbox"/> Assurance 16 Program Description <input type="checkbox"/> Nominal Benefits (Heat and Eat)	Eligibility <input type="checkbox"/> Crisis Definition <input type="checkbox"/> Categorical Eligibility Policies <input type="checkbox"/> Income Threshold (Heating Assistance) <input type="checkbox"/> Subsidized Housing Policies
Targeting <input type="checkbox"/> Benefit Matrix <input type="checkbox"/> Heating Assistance Criteria <input type="checkbox"/> Benefit Levels	Program Administration <input type="checkbox"/> Outreach Practices <input type="checkbox"/> Percentage of Funds Obligated to Weatherization <input type="checkbox"/> Type of Organization Performing Intake (Heating Assistance)	Performance Measures <input type="checkbox"/> Benefit Targeting Index <input type="checkbox"/> Burden Reduction Targeting Index

Most of the items available in this screen are pulled directly from the LIHEAP Clearinghouse tables

Demonstration #1

I want ideas for potential outreach practices, so I want to see a table that lists all the outreach practices implemented by LIHEAP state grantees.

Grantee Search Portal — *Downloading Results*

- If you click on “Download as CSV”, the tool will create an Excel workbook containing your table.
- You can save this workbook into your computer.

Search Results

Content fields selected: Outreach Practices

Filters selected:

Delaware	Yes	Yes	Yes	Yes	Yes	No	Yes	LIHEAP intake services by telephone for the physically infirmed (ie., elderly or disabled). Delaware LIHEAP also conducts outreach by providing various informational booklets and calendars. LIHEAP has also been working on developing the interagency relationships that would increase the awareness of LIHEAP.
District of Columbia	Yes	Yes	No	Yes	Yes	Yes	Yes	LIHEAP staff regularly conducts targeted outreach in coordination with DOEE's Public Information Office. Staff visits Advisory Neighborhood Commission meetings, senior citizen housing complexes and other local organizations to present program information for the upcoming fiscal year. DOEE's annual mass mailing for the District's Utility Discount Program includes information about LIHEAP assistance.
Florida	Yes	Yes	Yes	Yes	Yes	Yes	Yes	The department's website contains information concerning income eligibility and lists of local providers and contact information for LIHEAP. Utility Vendor Meeting to highlight LIHEAP program and work towards a common goal in receiving feedback from vendors on their activities to assist LIHEAP clients.
Georgia	Yes	Yes	No	No	Yes	Yes	No	

[Previous](#) [Print](#) [Download as CSV](#) [New Search](#)

Grantee Search Portal: Single Item Search – *Activity*

Hands-On Activity #1

Choose one of the following topics:

- 1) Definition of Crisis
- 2) Benefit Matrix
- 3) Description of Cooling Program

Can you use the Grantee Search Portal get a table about the topic that you chose?

Access the Grantee Search Portal:

https://liheappm.acf.hhs.gov/data_warehouse/index.php?report=granteesearchportal

- **Tip:** Remember to ignore the second screen and click “Next”.

Hands-On Activity #1—Audience Poll

QUICKPOLL

Did you successfully obtain the table?

Please Select One:

- **Yes, I got it!**
- **No, I didn't get it.**
- **I got something but I don't know if it is right.**

Submit



Hands-On Activity #1—Audience Poll

QUICKPOLL

Which Topic Did You Pick?

Please Select One:

- **Definition of Crisis**
- **Benefit Matrix**
- **Description of Cooling Program**

Submit



Grantee Search Portal: Multiple Items Search

Grantee Search Portal Multiple Items Automated Search


Grantee Search Portal: Multiple Items Search

Users can select multiple fields to display results from multiple fields side-by-side in the results.

Perform a Search

Click on the checkboxes next to the information that you want to include in the table. You can select more than one to display the information side-by-side. After you are done, click "Next" to move on to the next screen.

General Information <input type="checkbox"/> Contact Information <input type="checkbox"/> Grantee Profile	Program Components <input type="checkbox"/> Cooling Program Description <input checked="" type="checkbox"/> Weatherization Program Description <input type="checkbox"/> Assurance 16 Program Description <input type="checkbox"/> Nominal Benefits (Heat and Eat)	Eligibility <input type="checkbox"/> Crisis Definition <input type="checkbox"/> Categorical Eligibility Policies <input type="checkbox"/> Income Threshold (Heating Assistance) <input type="checkbox"/> Subsidized Housing Policies
Targeting <input type="checkbox"/> Benefit Matrix <input type="checkbox"/> Heating Assistance Criteria <input type="checkbox"/> Benefit Levels	Program Administration <input type="checkbox"/> Outreach Practices <input checked="" type="checkbox"/> Percentage of Funds Obligated to Weatherization <input type="checkbox"/> Type of Organization Performing Intake (Heating Assistance)	Performance Measures <input type="checkbox"/> Benefit Targeting Index <input type="checkbox"/> Burden Reduction Targeting Index



Multiple Fields Selected

Grantee Search Portal: Multiple Items Search

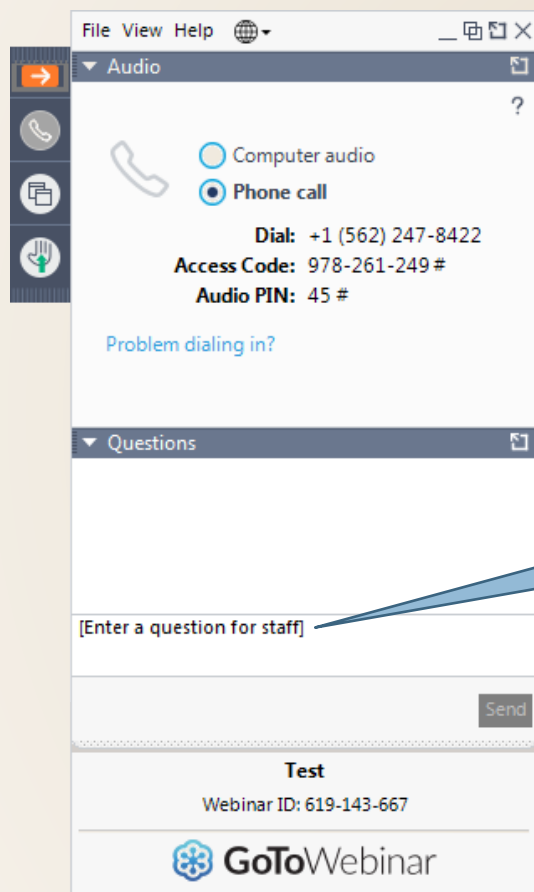
Some field combinations can provide output that is very useful. These combinations are usually composed of related fields:

- Weatherization Program Description + Percentage of Funds Obligated to Weatherization
- Benefit Matrix + Heating Assistance Criteria
- Benefit Targeting Index + Burden Reduction Targeting Index

However, selecting too many fields may result in an unwieldy table with too much disparate information.

Questions

Q&A: GoToWebinar Question Box



Enter text here to ask a question.

If the sidebar is minimized, it will look like this:

Click this button to expand sidebar.



Grantee Search Portal: Filtering for “States Like Me”

Grantee Search Portal Filtering for “States Like Me”

Grantee Search Portal: Filtering

On the second screen of the Grantee Search Portal, users can choose filters to limit their search results to state programs that have specific characteristics

Filter States

Use the filters below to limit the number of states that will be shown. If you select more than one, you will only see states that share all of the selected characteristics. After you are done, click "Next" to look at the results of your search.

Content fields selected:

Select States

Select region:

Or select state:

Alabama
Alaska
Arizona
Arkansas
California

Eligibility

Income Threshold (Heating Assistance):

Has Categorical Eligibility:
 All Yes No

Program Administration

Funding Level

Type of IT System

Type of Organization Performing Intake (Heating Assistance):

Program Components

Has Cooling Program:
 All Yes No

Crisis Period:

Percentage of Funds Obligated to Weatherization:

Runs Assurance 16:
 All Yes No

Other Characteristics

Non-LIHEAP Energy Assistance Programs

Climate Zone

Most Common Heating Fuel Used

Grantee Search Portal: Filtering

Tip: Users can select multiple filters.

Filter States

Use the filters below to limit the number of states that will be shown. If you select more than one, you will only see states that share all of the selected characteristics. After you are done, click "Next" to look at the results of your search.

Content fields selected:

Select States
Select region:
Region 3 - Philadelphia
Or select state:
Texas
Utah
Vermont
Virginia
Washington
West Virginia
Selected states: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia

Eligibility
Income Threshold (Heating Assistance):
All
Has Categorical Eligibility:
 All Yes No

Program Administration
Funding Level:
All
Type of IT System:
All
Type of Organization Performing Intake (Heating Assistance):
All

Program Components
Has Cooling Program:
 All Yes No
Crisis Period:
All
Percentage of Funds Obligated to Weatherization:
All
Runs Assurance 16:
 All Yes No

Other Characteristics
Non-LIHEAP Energy Assistance Programs:
All
Climate Zone:
All
Most Common Heating Fuel Used:
All

[Previous](#) [Next](#) [Clear filters](#)

Example: Only show states that are in Region 3 and who have a cooling program

Demonstration #2

I want to look at what other states in my region do for Assurance 16, so I want to see a table that lists a description of all Assurance 16 programs, but I only want to include states that have an Assurance 16 program.

Grantee Search Portal: Single Item Search – *Activity*

Hands-On Activity #2

We are going to research cooling programs.

Can you use the Grantee Search Portal get a table that shows descriptions of cooling programs, but filters the results according to one of the following characteristics?

- 1) States that have a cooling program
- 2) States with a funding level of more than \$100 million
- 3) States in the “Hot-Dry” climate zone

Access the Grantee Search Portal:

https://liheappm.acf.hhs.gov/data_warehouse/index.php?report=granteesearchportal

Hands-On Activity #2—Audience Poll

QUICKPOLL

Did you successfully obtain the table?

Please Select One:

- **Yes, I got it!**
- **No, I didn't get it.**
- **I got something but I don't know if it is right.**

Submit



Hands-On Activity #2—Audience Poll

QUICKPOLL

Which Filter Did You Pick?

Please Select One:

- **States that have a cooling program**
- **States with a funding level of more than \$100 million**
- **States in the “Hot-Dry” climate zone**

Submit



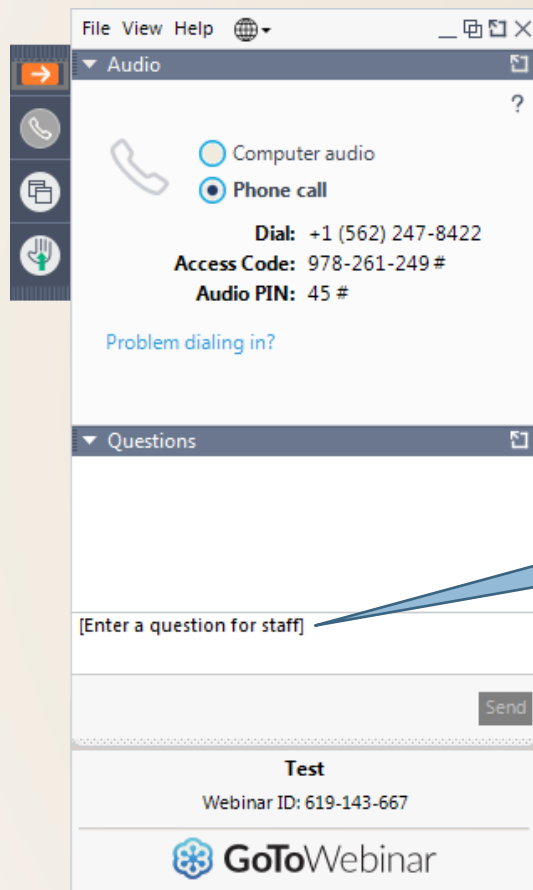
Grantee Search Portal: Filter Search

Warnings on the Use of Filters

- Selecting too many filters may result in a table with no states in it, because no state will satisfy all the criteria.
- In certain cases, a user might select only two filters and get a table with no states, because no state satisfies both filters. For example:
 - State Has a Cooling Program + State is in Region 1 (New England)
 - Fuel Oil is Most Common Fuel in State + Climate Zone is “Hot-Dry”
- In other occasions, certain filters might yield results that are not useful. For example:
 - User wants to see a table with descriptions of Assurance 16 programs but selects to filter out any states with an Assurance 16 program.

Questions

Q&A: GoToWebinar Question Box



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Conclusions and Upcoming Attractions

PMIWG Upcoming Work Products

- The Performance Management Integration Team will be working next on the **Report Reference Document**. This resource is a descriptive list of useful canned reports compiled from the IT systems of multiple state LIHEAP programs, and might be of interest to LIHEAP grantees looking to update or upgrade their IT Systems.
- The Data Case Studies recently completed a **Multimedia Presentation** about how the state of Missouri uses program data to target outreach. The video is available on the ACF YouTube Channel:

<https://www.youtube.com/watch?v=jnYjUZibx1A&feature=youtu.be>

Upcoming Webinars

- **Webinar: Data Reliability Web Tool**
 - Thursday, July 30 at 3:00 PM ET/12:00 PM PT
- **Webinar: Data Case Studies**
 - Wednesday, August 19 at 3:00 PM ET/12:00 PM PT
- **Webinar: Performance Management Website**
 - Wednesday, September 23 at 3:00 PM ET/12:00 PM PT

Contact Information

PMIWG Performance Management Integration Team

Andrew Bryk

Andrew.Bryk@otda.ny.gov

518-486-3591

Jane Blank

Jane.Blank@wisconsin.gov

608-264-9762

Heather Jones

Heather.Jones@dss.mo.gov

573-526-0677

Lisa Goben

Lisa.Goben@oregon.gov

503-986-2094

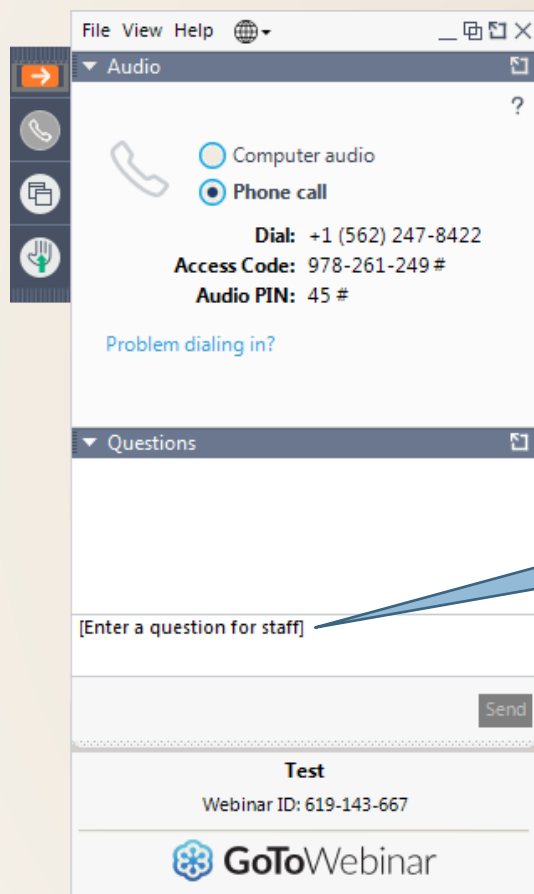
Contact Information

APPRISE Team

- Kevin McGrath, Kevin-McGrath@appraiseinc.org; 609-252-2081
- Daniel Bausch, Daniel-Bausch@appraiseinc.org; 609-252-9050
- Jorge Mancilla, jorge-mancillauribe@appraiseinc.org, 609-252-9009
- Erin Steuer, erins@ncat.org, 406-494-8641
- Melissa Torgerson, melissa@verveassociates.net; 503-706-2647

Questions

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Questions & Answers

If we do not respond to your question during the webinar, we will follow-up via e-mail.

If you have additional questions, please e-mail:

- Jorge Mancilla, jorge-mancillauribe@appraiseinc.org
- Melissa Torgerson, melissa@verveassociates.net
- Office of Community Services, Division of Energy Assistance - [Federal Staff Contact List](#)

Thank you for attending the webinar!