

Dear Senator/Legislator _____:

Over the last few years, the Low-Income Home Energy Assistance Program (LIHEAP) has implemented new federal Performance Measure reporting. To comply with these requirements, [AGENCY] has worked with partners to implement new or additional data collection, and can now better evaluate, improve, report, and communicate the impacts of the LIHEAP program in our state.

Below are some key statistics we'd like to share:

- During [REPORTING PERIOD], LIHEAP helped [#] [STATE] households by paying a portion of their heating and/or electric costs, weatherizing their homes, and/or providing energy education. A large portion of these households, [XX] [Data Warehouse location here](#) percent, contained one or more vulnerable members (elderly, disabled, or child under six).
- Before LIHEAP, the average bill payment assisted household was paying [%] [Line B7, Column I, Part V of LIHEAP PDF](#) of their annual income on home energy costs (energy burden). As a result of LIHEAP, average home energy burden was reduced by [%] [Line B10, Column I, Part V of LIHEAP PDF](#) —leaving more room in limited household budgets for food, medicine, and housing expenses.
- One of the goals of LIHEAP is to address home energy crises. Households who become disconnected or run out of fuel face increased health and safety risks, as well as costly reconnection fees and deposits. During [REPORTING PERIOD], LIHEAP benefits prevented [#] [Line A1, Column I, Part VII of LIHEAP PDF](#) occurrences of households having their main heat and/or electric service disconnected, and [#] [Line A2, Column I, Part VII of LIHEAP PDF](#) occurrences of households running out of deliverable fuels (oil, propane, wood). Additionally, in [#] [Line A3, Column I, Part VII of LIHEAP PDF](#) cases, the program repaired or replaced energy equipment at imminent risk of failure —thereby preventing home energy loss.
- LIHEAP benefits restored home energy [#] [Line A1, Column I, Part VI of LIHEAP PDF](#) times for households who were already disconnected by their utility provider and [#] [Line A2, Column I, Part VI of LIHEAP PDF](#) times for households who were already out of deliverable fuel (oil, propane, wood, etc). Additionally, in [#] [Line A3, Column I, Part VI of LIHEAP PDF](#) cases, the program restored home energy through repair or replacement of inoperable energy equipment.

Graphs and tables detailing the above statistics are attached to this letter. Additionally, The LIHEAP Performance Management Website (<https://liheappm.acf.hhs.gov/>) allows open access to several years of state and national LIHEAP data. This includes available funding, allocations, households served, eligible populations, and more.

We believe that the quality and quantity of data we are collecting allows us to effectively manage our state LIHEAP program, maximize impacts, and continue to target benefits to those most in need. If you have any questions about the data we collect, why we are collecting the data, or the results of our efforts, feel free to contact me at [CONTACT INFORMATION HERE].

Sincerely,

LIHEAP Coordinator/Manager

Enclosure